

	DOCUMENT		
	Quality Policy		
	DOCUMENT CODE	REVISION	EFFECTIVE DATE
	SE-02	02	18. 9. 2026

QUALITY POLICY

VECO s.r.o. supplies plastic granulates, compounds and recycled materials for the automotive, electrical and construction industries and for a wide range of other applications. In addition to supplying materials, we provide customers with expert advice in the field of plastics and mechanical recycling, and we broker business connections between suppliers and buyers of materials.

Our product is the reliable supply of the right material in the declared quality, in the agreed quantity and by the agreed date, qualified expert advice and fairly brokered business. We therefore measure quality by the extent to which what we supply, recommend and broker matches what the customer actually needs.

The company's management issues this Quality Policy as a binding framework for the decision-making and day-to-day work of all our people and for setting measurable quality objectives. It rests on the following commitments:

1. The customer and their requirements are our starting point

We listen to our customers' needs — from the specification and parameters of the material, through the required certificates and accompanying documentation, to delivery dates. We supply material that meets the agreed requirements and build long-term, fair relationships. In demanding sectors, especially the automotive industry, we emphasise the completeness of documentation and the consistency of material parameters between individual deliveries.

2. Reliability and traceability of every delivery

We strive to ensure that the customer receives the right material, in the right quality and quantity, by the agreed date. We supply material only from vetted suppliers whom we evaluate regularly, and we subject every delivery received to incoming inspection; we release to the customer only what meets the agreed requirements. We keep track of the materials in our warehouses and ensure backward traceability of deliveries and their accompanying documentation so that we can deal quickly and factually with any customer concern.

3. Expert advice and fair brokerage

Advisory services and brokerage are a full-fledged part of what we offer, not an add-on to the sale of material. We base our recommendations on expert knowledge of materials, which we continuously maintain, and on parameters declared by manufacturers and suppliers; we also openly point out the limitations of the proposed solution, and we do not recommend a material that we know is unsuitable for the given purpose. When we broker a transaction between a supplier and a buyer, we act openly and impartially towards both parties and respect the confidentiality of the information entrusted to us; the actual business relationship is concluded between the parties themselves.

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4. Responsibility and support for the circular economy

Recycled materials are a natural part of our business. We help customers replace virgin raw materials with high-quality recyclates, thereby contributing to reducing the impact on the environment without compromising the utility value of the material. We regard a responsible and sustainable approach as part of the quality we offer.

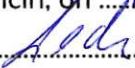
5. We meet the requirements we have committed to

We commit to meeting the requirements of our customers, the binding statutory and regulatory requirements applicable to our activities and the materials we supply, and the requirements of the ISO 9001 standard. We regard meeting these requirements as a basic condition of our work, not as an add-on.

6. Competent people and continual improvement

We are a small team that builds on a personal approach, flexibility and closeness to the customer. We create conditions for our people to be competent, informed and involved in quality. We continually review and improve our quality management system and our processes, and we use this policy as a framework for setting, evaluating and updating specific quality objectives.

The company's management undertakes to provide the resources needed to fulfil this policy and to take a personal part in promoting it. The Quality Policy is publicly available on the company's website, is communicated to all employees and, on request, is made available to relevant interested parties. It is reviewed regularly, at least once a year, for its continuing suitability.

In Trenčín, on 18. 9. 2026


Tereza Sedláčková

Managing Director of VECO s.r.o.